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Never Stand Still

GRI403: OHS Reporting Standard

Global Reporting Initiative

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Revised GRI Standards
403: Occupational Health and Safety
available now

Read more and download it today



The Global Reporting Initiative

- An **international, independent body** that produces & makes available the world's most trusted & widely used standards for sustainability reporting



(Source: www.ethicalmarkets.com)

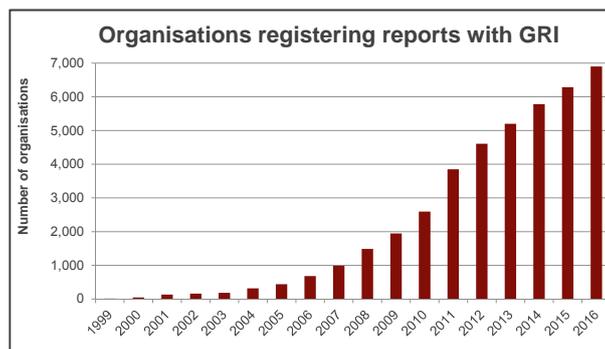
- GRI Standards help business, Governments and other entities understand, measure and communicate their significant **impact on critical social, environmental and economic sustainability** issues using a common framework and language
- Reporting publicly on sustainability,
 - informs decision makers, such as investors or governments
 - drives continuous improvement in processes and performance

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Global relevance and acceptance

GRI Standards are used by almost **7,400 organisations** located in over **110 countries**, including 75% of reports issued by the worlds largest 250 corporations and > 330 Australian organisations



Note: To access the GRI's Disclosure Database, see <http://database.globalreporting.org/>

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GRI Standard-setting process

- GRI has > 15 years standard setting development experience
- GRI Sustainability Reporting Standards are the result of a robust, global multi-stakeholder development process.
 - Developed by the Global Sustainability Standards Board (GSSB)
 - May appoint a multi-stakeholder working group or technical committee
 - Significant consultation, including exposure drafts released for public comment
- Alliances and synergies with partner organizations ensures standards are connected to other relevant international initiatives, frameworks and guidance.



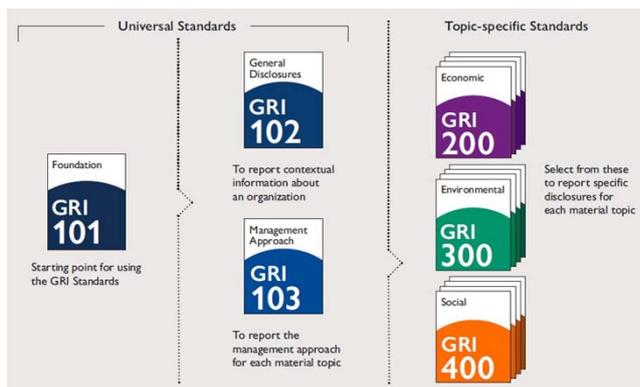
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GRI Standards



GRI Standards are structured as a set of interrelated, modular standards, with 3 universal standards & 33 topic-specific standards (material issues).



From **30th June, 2018**
GRI Standards
 replace the G4
 GRI Guidelines

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Why review GRI403?

To represent **internationally-agreed best practice** and reflect recent developments in managing and reporting on occupational health and safety

To **harmonize** with key instruments:

- Aligned with key **ILO** instruments
- Aligned with relevant **ISO Standards**, e.g. **ISO 45001** OH&S management system standard

To provide guidance to **address key challenges around reporting** on OH&S impacts. For example:

- Low comparability of OH&S performance data
- Implications of changing employment relations
- Lack of attention to leading indicators
- Overreliance on productivity-focused KPIs
- Presentation of risks related to lifestyle



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History of GRI's OHS Reporting Standard

Comparison of GRI's Recommended Occupational Health and Safety Indicators

GRI WORKPLACE INDICATORS (GRI 2000)	GRI G2 LABOUR INDICATORS (GRI 2002)	GRI G3 LABOUR INDICATORS (GRI 2006)	GRI G4 LABOUR INDICATORS (GRI 2013)
6.68 Investment per worker in illness and injury prevention.	LA6. Description of formal joint H&S committees comprising management and worker representatives and proportion of workforce covered by any such committees.	LA6. Percentage of total workforce represented in formal joint management-worker H&S committees that help monitor and advise on OH&S programs.	LA5 Percentage of total workforce represented in formal joint management-worker H&S committees that help monitor and advise on OH&S programs
	LA8. Description of policies or programmes (for the workplace and beyond) on HIV/AIDS .	LA8. Education, training, counselling, prevention and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases .	LA7. Report whether there are workers who are involved in occupational activities who have a high incidence or high risk of specific diseases e.g. HIV/AIDS, diabetes, RSI, malaria, stress
	LA14. Evidence of substantial compliance with the ILO Guidelines for Occupational Health Management Systems .		
	LA15. Description of formal agreements with trade unions or other employee representatives covering OH&S and % of the workforce covered by such agreements.	LA9. Health and safety topics covered in formal agreements with trade unions.	LA8. Whether formal agreements (either local or global) with trade unions cover OH&S . If yes, report the extent (%), to which various OH&S topics are covered by these agreements.

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History, continued

Comparison of GRI's Recommended Occupational Health and Safety Indicators

GRI's Workplace Indicators (GRI 2000)	GRI's G2 Labour Indicators (GRI 2002)	GRI's G3 Labour Indicators (GRI 2006)	GRI G4 Labour indicators (GRI 2013)
	LA5. Practices on recording and notification of occupational accidents and diseases , and how they relate to the ILO Code of Practice on Recording and Notification of Occupational Accidents and Diseases.	n/a	LA6. Report types of injury, injury rate (IR), occupational diseases rate (ODR), lost day rate (LDR), absentee rate (AR) and work-related fatalities , by region and gender • for the total workforce (that is, total employees plus supervised workers), and, • for independent contractors.
6.66 Reportable cases (including subcontracted workers). 6.67 Standard injury, lost day, and absentee rates (including subcontracted workers).	LA7. Standard injury, lost day, and absentee rates and number of work-related fatalities (including subcontracted workers).	LA7. Rates of injury, occupational diseases, lost days, and absenteeism , and total number of work-related fatalities by region.	Report the system of rules applied in recording and reporting accident statistics

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GRI403 development

GRI's OH&S Standard was developed through a **transparent and inclusive process, in the public interest**, following the **Due Process Protocol**, and including:

- input from an **expert multi-stakeholder working group**, with representatives from labor, civil society, investors, business and international and governmental institutions
- nearly **600 comments from stakeholders** received on the exposure draft

Working group members:

- Canadian Labour Congress
- Center for Safety and Health Sustainability
- European Trade Union Institute
- George Washington University
- Heineken International
- Institution of Occupational Safety and Health (IOSH)
- International Labour Organization (ILO)
- International SOS Foundation
- Irish Congress of Trade Unions
- LafargeHolcim Ltd
- Norsk Hydro ASA
- Sustainalytics
- U.S. Occupational Safety and Health Administration
- University of New South Wales
- Vitality Group

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Key features



1. **Scope of workers:** explains the spectrum of workers for whose OH&S an organization is expected to be responsible:
 - *employees*
 - *other workers whose work and/or workplace is controlled by the entity*
 - *cases where the organization is directly linked to significant impacts on the health and safety of workers by its business relationships*
2. **Management approach:** specifies relevant content and places a greater emphasis on:
 - *identification of hazards and assessment of risks,*
 - *application of the hierarchy of controls to eliminate hazards*
 - *description of leading indicators, e.g. OHSMS based on standards/guidelines*

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Key features, continued



3. **Focus on worker health:** takes a holistic approach, covering both the **prevention of harm** (primary focus) and separately, the **promotion of health**
 - *new disclosures on occupational health services, worker access to healthcare (based on global priorities), and worker health promotion*
 - *ill health data has been separated from safety data,*
4. **Injury and ill health outcomes:** Improved methodology for calculating and reporting occupational injury and illness
 - *greater emphasis on measuring **impact on the H&S of workers**, as opposed to loss of productivity (i.e., the severity of damage is measured by recovery time, instead of by lost time)*
 - ***number** (and rate) now required for work-related injuries*

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Overview of disclosures

Management approach disclosures

- 403-1 OH&S management system
- 403-2 Hazard identification, risk assessment, and incident investigation
- 403-3 Occupational health services
- 403-4 Worker participation, consultation, and communication on OH&S
- 403-5 Worker training on OH&S
- 403-6 Promotion of worker health
- 403-7 Prevention and mitigation of OH&S impacts directly linked by business relationships

Topic-specific disclosures

- 403-8 Workers covered by an OH&S management system
- 403-9 Work-related injuries
- 403-10 Work-related ill health

Glossary

References

Each disclosure can have additional requirements on how to compile or present the information, along with recommendations and guidance.

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Management approach disclosures

Note: Management approach reported using GRI 103 and Disclosure 403-1 OH&S management system (OHSMS)

- a. A statement of whether an OHSMS has been implemented, including whether:
 - i. the system has been implemented because of **legal requirements** and, if so, a list of the requirements;
 - ii. the system has been implemented based on recognized risk management and/or management system **standards/guidelines** and, if so, a list of the standards/guidelines.
- b. A description of the **scope of workers, activities, and workplaces** covered by the OHSMS, and an explanation of whether and, if so, why any workers, activities, or workplaces are not covered.



Scope of 'workers' in this Standard

In the context of the GRI Standards, the term 'worker' is defined as a person that performs work. Some GRI Standards specify the use of a particular subset of workers.

This Standard covers the following subset of workers, for whose occupational health and safety an organization is expected to be responsible:

- All workers who are employees (i.e., those workers who are in an employment relationship with the organization according to national law or its application);
- All workers who are not employees but whose work and/or workplace is controlled by the organization;
- All workers who are not employees and whose work and workplace are not controlled by the organization, but the organization's operations, products or services are directly linked to significant occupational health and safety impacts on those workers by its business relationships.

See [Table 1](#) for examples of employees and workers who are not employees according to the criteria of 'control of work' and 'control of workplace'.

When the reporting organization does not have data available for all the workers specified in a disclosure, the organization is required to identify the types of worker excluded from the disclosure and explain why they have been excluded. See also [clause 3.2](#) in GRI 101: Foundation for requirements on reasons for omission.

Workers who are employees

All employees are to be included by the organization in its reported data, regardless of whether the organization controls their work and/or workplace.

For employees, the organization is required to report the management approach disclosures (except Disclosure 403-7) and the topic-specific disclosures.

Workers who are not employees but whose work and/or workplace is controlled by the organization

Workers who are not employees might include volunteers, contractors, individuals or self-employed persons, and agency workers, among other types of worker. Workers who are not employees might include those working for the organization, or for the organization's suppliers, customers, or other business partners.

Note that the worker type does not determine whether the worker is to be included by the organization in its reported data. Workers, of any type, are to be included if the organization controls their work and/or workplace, because these forms of control position the organization to take action to eliminate hazards and minimize risks, to protect workers from harm.

Control of work implies that the organization has control over the means or methods, or directs the work performed with respect to its occupational health and safety performance. Control of workplace implies that the organization has control over the physical aspects of the workplace (e.g., access to the workplace), and/or the type of activities that can be performed in the workplace.

The organization might have sole control of the work and/or workplace, or share control with one or more organizations (e.g., suppliers, customers, or other business partners, such as in joint ventures). In cases of shared control, workers of the organization's business partner are to be included in the reported data when there is a contractual obligation between the organization and the partner, and the organization shares control over the means or methods, or shares direction of the work performed, and/or over the workplace. In such cases, through contractual obligation, the organization can require the partner to, for example, use a less harmful chemical in its products or production process.

For workers who are not employees but whose work and/or workplace is controlled by the organization, the organization is required to report the management approach disclosures (except Disclosure 403-7) and the topic-specific disclosures.

Workers who are not employees and whose work and workplace are not controlled by the organization, but the organization's operations, products or services are directly linked to significant occupational health and safety impacts on those workers by its business relationships. An organization is expected to be responsible for the occupational health and safety of employees and of workers who are not employees but whose work and/or workplace it controls. Beyond that, an organization might also be involved with occupational health and safety impacts as a result of its business relationships with other entities, such as entities in its value chain.

In cases where an organization has no control over both the work and workplace, it still has a responsibility to make efforts, including exercising any leverage it might have, to prevent and mitigate negative occupational health and safety impacts that are directly linked to its operations, products or services by its business relationships.

In these cases, the organization is required, at a minimum, to describe its approach to preventing and mitigating significant negative occupational health and safety impacts and the related hazards and risks, using [Disclosure 403-7](#) in the Management approach disclosures section.

Table 1
Examples of employees and workers who are not employees according to the criteria of 'control of work' and 'control of workplace'

	Control of work	No control of work
	The organization has sole control of the work, or shares control with one or more organizations	The organization has no control of the work
Control of workplace	Examples: Employees of the reporting organization working at a workplace controlled by the organization. Contractor hired by the reporting organization to perform work that would otherwise be carried out by an employee, at a workplace controlled by the organization. Volunteers performing work for the reporting organization, at a workplace controlled by the organization.	Example: Workers of an equipment supplier to the reporting organization who, at a workplace controlled by the organization, perform regular maintenance on the supplier's equipment (e.g., photocopier) as stipulated in the contract between the equipment supplier and the organization. In this case, the organization has control over the workplace but not over the work done by the equipment supplier's workers in its workplace.
No control of workplace	Examples: Employees of the reporting organization working at sites other than those controlled by the organization (e.g., at home or in a public area, on domestic or international temporary work assignments, or on business travels organized by the organization). Contractors hired by the reporting organization to perform work in a public area (e.g., on a road, on the street). Contractors hired by the reporting organization to deliver the work/service directly at the workplace of a client of the organization. Workers of a supplier to the reporting organization who work on the supplier's premises, and where the organization instructs the supplier to use particular materials or work methods in manufacturing/delivering the required goods or services.	Example: Workers of a supplier contracted by the reporting organization who work on the supplier's premises using the supplier's work methods. For instance, the reporting organization sources buttons and thread from a supplier, which are standard products of the supplier. The supplier's workers make the buttons and thread at the supplier's workplace. The organization, however, learns that the buttons are coated with a solvent that releases toxic gases when being applied by workers, thereby affecting their health. In this case, the organization has no control over both the work and workplace of the supplier's workers, but its products are directly linked to significant occupational health and safety impacts on those workers by its business relationship with the supplier.




Management approach disclosures

Disclosure 403-2 Hazard identification, risk assessment, and incident investigation

- A description of the **processes used** to **identify work-related hazards and assess risks** on a routine and non-routine basis, and to **apply the hierarchy of controls** in order to eliminate hazards and minimize risks, including:
 - how** the organization **ensures** the **quality** of these processes, including the **competency** of persons who carry them out;
 - how the **results of these processes** are used to **evaluate** and **continually improve** the OHSMS.
- A description of the **processes for workers to report** work-related hazards and hazardous situations, and an explanation of **how workers are protected** against **reprisals**

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Management approach disclosures

Disclosure 403-2 Hazard identification, risk assessment, and incident investigation (cont.)

- A description of the **policies and processes for workers to remove themselves from work situations** that they believe could cause injury or ill health, and an **explanation of how workers are protected** against **reprisals**.
- A description of the processes used to **investigate work-related incidents**, including the processes to identify hazards and assess risks relating to the incidents, to **determine corrective actions** using the hierarchy of controls, and to **determine improvements needed** in the OHSMS.





Management approach disclosures

Disclosure 403-3 Occupational health services

- A description of the **occupational health services'** functions that contribute to the **identification** and **elimination of hazards** and **minimization of risks**, and an explanation of how the organization **ensures the quality** of these services and **facilitates workers' access** to them.

Disclosure 403-4 Worker participation, consultation, and communication on OH&S

- A description of the **processes for worker participation and consultation** in the development, implementation, and evaluation of the OHSMS, and for providing access to and communicating relevant information on OH&S to workers.
- Where **formal joint management-worker H&S committees** exist, a description of their responsibilities, meeting frequency, decision-making authority, and whether and, if so, why any workers are not **represented** by these committees.



Management approach disclosures

Disclosure 403-5 Worker training on OH&S

- A description of any **OH&S training** provided to workers, including **generic** training as well as training on **specific** work-related hazards, hazardous activities, or hazardous situations.

Disclosure 403-6 Promotion of worker health

- An explanation of how the organization facilitates workers' access to **non-occupational medical** and **healthcare services**, and the scope of access provided.
- A description of any **voluntary health promotion** services and programs offered to workers to address **major non-work-related health risks**, including the specific health risks addressed, and **how** the organization facilitates workers' access to these services and programs.





Management approach disclosures

Disclosure 403-7 Prevention and mitigation of OH&S impacts directly linked by business relationships

a. A description of the organization's approach to preventing or mitigating significant negative OH&S impacts that are directly **linked to its operations, products or services by its business relationships**, and the related hazards and risks.

Background
 In cases where an organization has **no control over both the work and workplace**, it still has a responsibility to make efforts, including exercising any leverage it might have, to prevent and mitigate negative OH&S impacts that are directly linked to its operations, products or services by its business relationships. For more guidance, see the Scope of 'workers' in this Standard section.




Topic-specific disclosures

Disclosure 403-8 Workers covered by an OHSMS

a. If the organization has implemented an **OHSMS** based on legal requirements and/or recognized standards/guidelines:

- i to iii the **number and percentage of all employees and workers** who are not employees but whose work and/or workplace is controlled by the organization, **who are covered by...**
 - such a **system**;
 - such a system that has been **internally audited**;
 - such a system that has been **audited or certified by an external party**.

b. Whether and, if so, why **any workers have been excluded** from this disclosure, including the **types** of worker excluded.

c. Any **contextual information** necessary to understand how the data have been compiled, such as any standards, methodologies, and assumptions used.

Note:
 All topic-specific disclosures include these last two points i.e. Points b & c

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Topic-specific disclosures

Disclosure 403-9 Work-related injuries

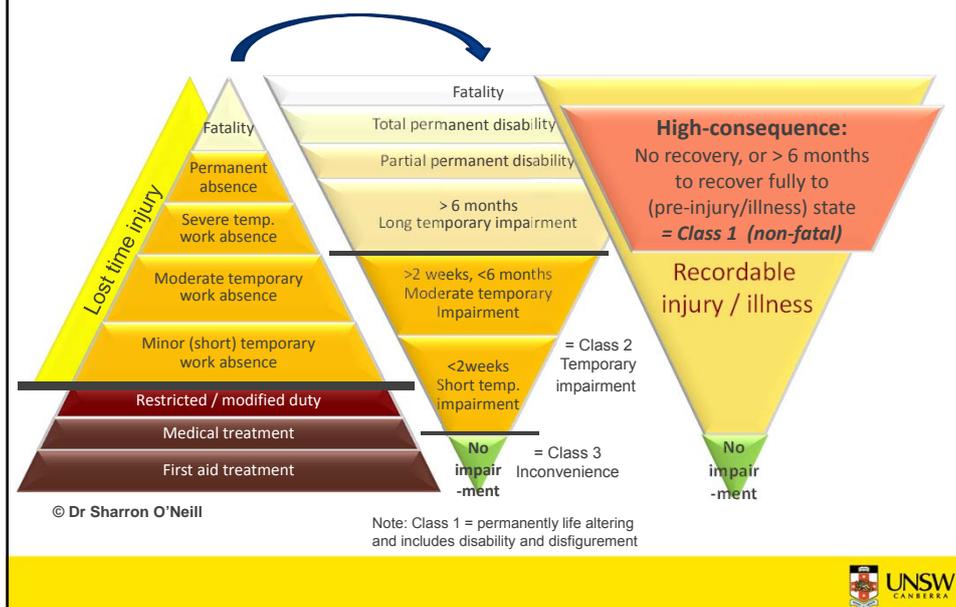
- a. For all **employees**:
 - i. The number and rate of **fatalities** as a result of work-related injury;
 - ii. The number and rate of **high-consequence work-related injuries** (excluding fatalities);
 - iii. The number and rate of **recordable work-related injuries**;
 - iv. The main **types** of work-related injury;
 - v. The number of **hours worked**.
- b. For all **workers who are not employees** but whose work and/or workplace is controlled by the organization (same as 'a' above).

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Glossary defines 'high-consequence work-related injury':
 work-related injury that results in a fatality or in an injury from which the worker **cannot, does not, or is not expected to recover fully to pre-injury health status within 6 months**



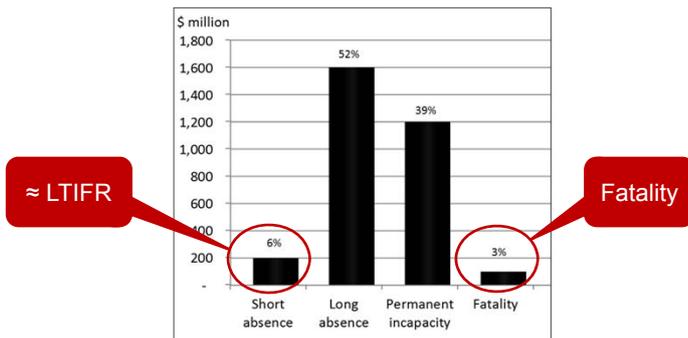
Deconstructing lost time



Intelligence for WHS due diligence and investment decisions

LTIFRs primarily reflect the frequency of incidents that result in short absences. Together, LTIFR and fatality data inform managers about trends in incidents that generate less than 10% of the WHS cost borne by employers. What about the high consequence incidents that result in the majority of (human and economic) cost?

→ We need to increase the visibility of non-fatal, high-consequence injury and ill-health.



Economic cost to employers, by severity (2009)

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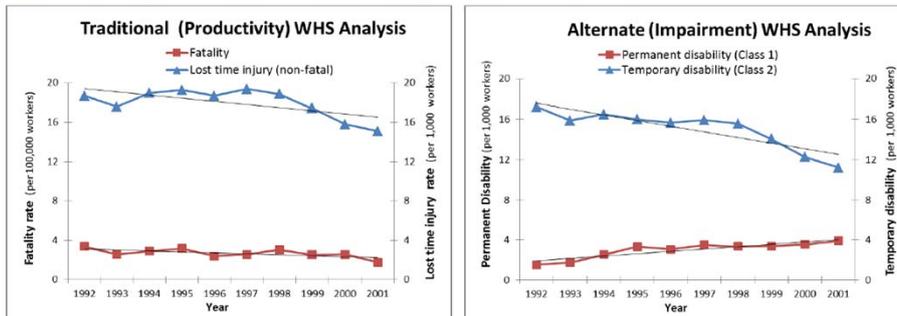


Investors recognize LTIFR is "not the holy grail"

Extract from:
Citi Research, Spotlight on Safety report (2013, pp.8-10)

A study conducted by Macquarie University analysed Australian compensated workplace injuries. The first chart in Figure 3 shows the data trends for fatalities and injuries the way such data is typically reported. The second chart shows the same injury data, recast into rates of permanent damage and temporary impairment. This illustrates how LTIFR can decrease even though the incidence of the most damaging injuries (ie permanent disability) is actually rising.

Figure 3. Analysis of Australian Safety Data, Illustrating How Injury Rates Fell While Severity Increased



Source: S. O'Neill, IGAP Research Centre, Macquarie University

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Topic-specific disclosures

Disclosure 403-9 Work-related injuries (cont.)

- c. The **work-related hazards that pose a risk of high-consequence injury**, including:
 - i. how these hazards have been determined;
 - ii. which of these hazards have caused or contributed to high-consequence injuries during the reporting period;
 - iii. actions taken or underway to eliminate these hazards and minimize risks using the hierarchy of controls.
- d. Any **actions** taken or underway **to eliminate** other work-related **hazards** and **minimize risks** using the **hierarchy of controls**.
- e. Whether the rates have been calculated based on 200,000 or 1,000,000 hours worked.

Important information for compiling the data:

- Guidance on how to compile data on work-related injuries
- Recommended to report **high-potential incidents** and close calls
- Recommended to **break down data** where relevant e.g. by type of injury, country, business line, or demographics (e.g. sex, gender, age, migrant status)




Topic-specific disclosures

Disclosure 403-10 Work-related ill health

- a. For all employees:
 - i. The **number of fatalities** as a result of work-related ill health;
 - ii. The **number of cases of recordable work-related ill health**;
 - iii. The **main types** of work-related ill health.
- b. For all workers who are not employees but whose work and/or workplace is controlled by the organization (same as 'a' above).
- c. The work-related hazards that pose a risk of ill health (same requirements as in Disclosure 403-9 on work-related injuries).

Important information for compiling the data:

- Guidance on how to compile data on work-related ill health, including data on musculoskeletal disorders and mental illness
- Recommended to break down data where relevant



Advice and further resources

New reporters are advised to start reporting with the new 2018 Standard.

Existing users of *GRI 403 (2016)* are advised to start the transition to the new 2018 Standard as soon as possible, or by 31 December 2020 at the latest. Earlier adoption is encouraged.

Additional resources

Go to www.globalreporting.org/OHSStandardReview

- To download the *GRI 403: OH&S 2018 Standard*
- To watch a recorded webinar (video) *presentation* on the new standard, see also <https://youtu.be/CuaD4-PE2ZI>
- To find **Frequently Asked Questions** about the Standard and process

Further questions? Email standards@globalreporting.org

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Questions



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